## The Modern Data Platform - Getting the most from your data



#### David Milburn

Business Development Manager BIG Data & Analytics



David.Milburn@itelligencegroup.co.uk

DavidAMilburn



#### **Bart Patrick**

Director, Insurance EMEA North

Bart.Patrick@SAP.com

Thursday August 10<sup>th</sup> 2017

# Challenges | Gartner's "NEXUS of Forces" & Digital Disruption

### Cloud

Flexible, Elastic Deployment Subscription Licensing Accelerated Release Cycles Less Requirement for Internal IT Skills

## Mobile

Analytics

performance

Leverage all data that is

deliver insight and drive

available inside and outside

the organisation in order to

Martini access – anytime, anyplace, anywhere Cross Platform – Phone, Tablet, Laptop, iOS, Android, Windows, osX

### Social

 $\rightarrow$ 

Identify, understand, engage and influence the conversations that are being had about you, your brand and your products

© Gartner – June 2012

### **Risk mitigation**

Risk mitigation will be improved by **using the new technologies of artificial intelligence and machine learning** 



### **Disruptive competitors**

Disruptive competitors will challenge by **adopting an innovative approach that enables rapid development**.



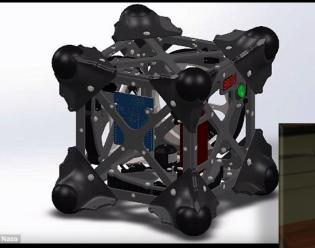
### **Connected networks**

Connecting policyholder's ever-growing **IoT data will** provide an opportunity to deliver innovative product offerings and services



## A new response is required

We can't solve problems by using the same kind of thinking we used when we created them.



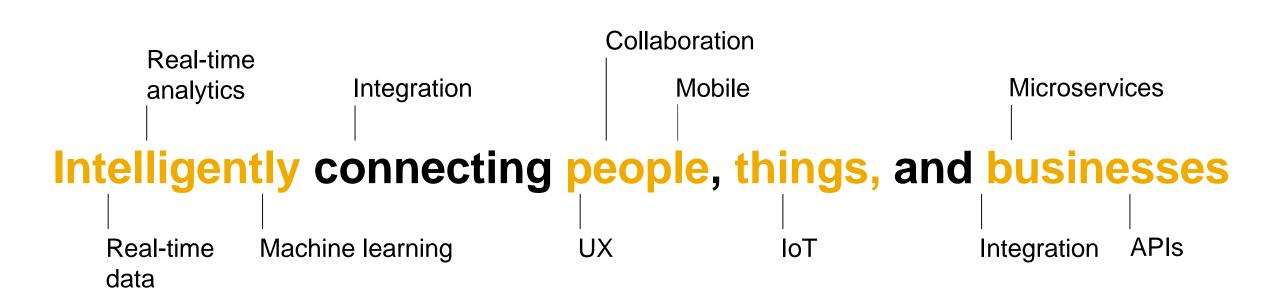


The Modern Data Platform

Responding to the evolving business needs

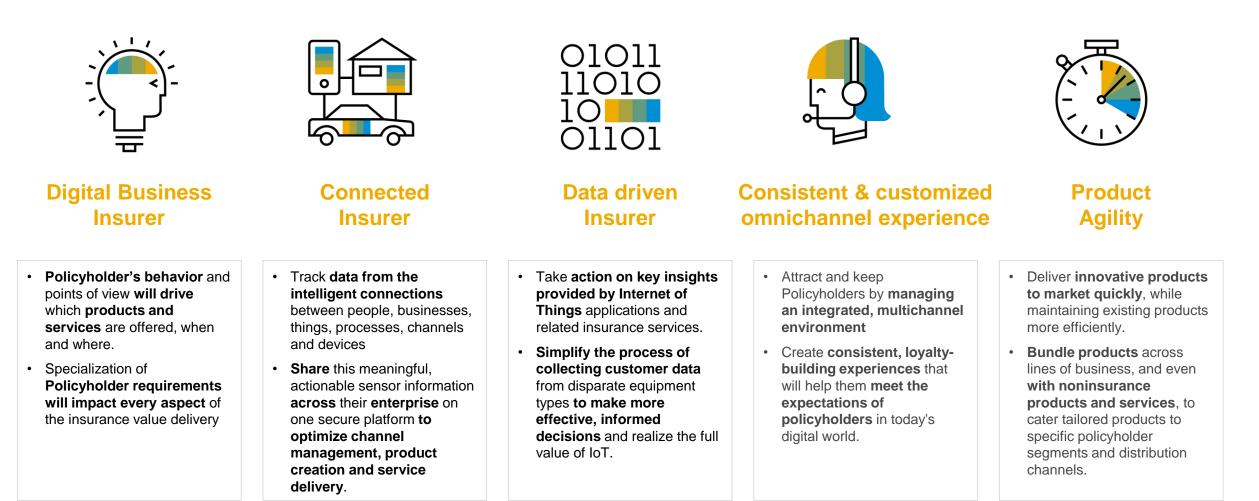
### Digitalisation – why a modern data platform matters

What needs to be done to help every FS company to overcome their structural issues?



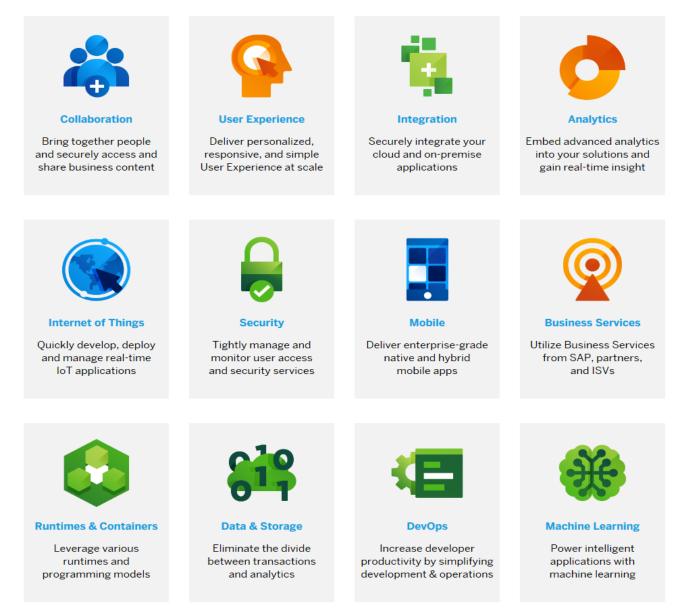
### **5** strategic priorities for insurance companies

How Insurers are preparing for the digital revolution – but without a modern data platform, well...

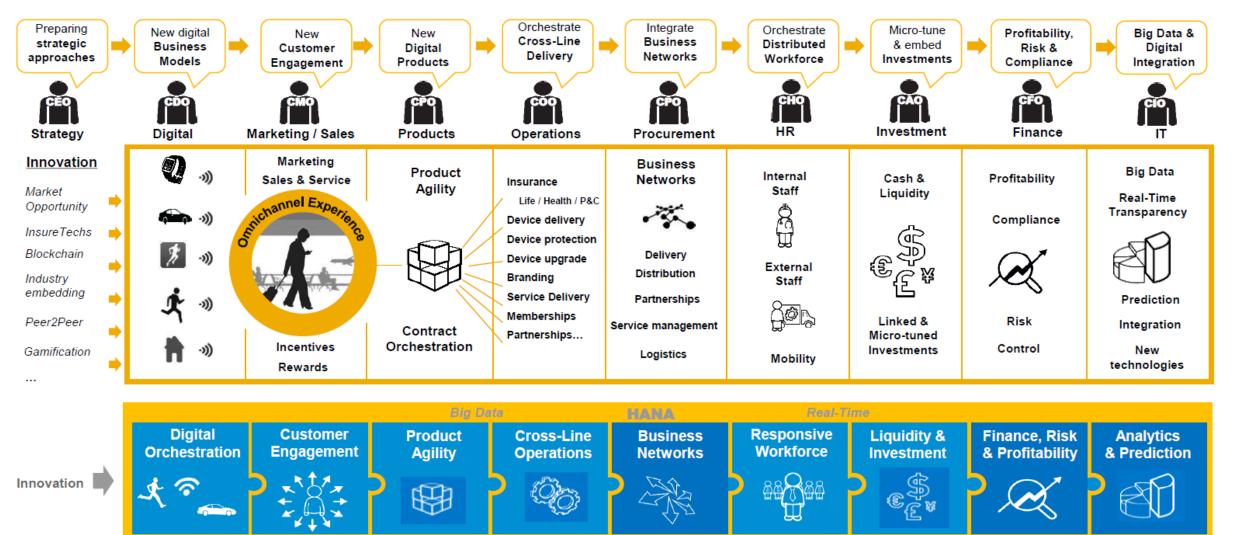


## Away from technologies towards a Platform: Re-imagine the future

- Modern Data Platform Services underpinning SAP Applications
- Support for Open & Agile business development
- Support for modern responses to business needs e.g. Gartner Nexus
- Tighter integration between "applications" and "business analytics"
- Simplified IT platform & TCO
- Avoid "death by 1000 Insurtech cuts"
- Cloud, On-Prem & Hybrid deployment



## SAP Cloud Platform: Preparing our clients for the future of Insurance





3/11/2017

## **Data, Storage & Integration in a nutshell** What is required?

- In-Memory, Relational Persistence & High Performance for mission critical applications
- Big Data Services Hadoop, Spark, Hive, Pig etc.
- Object-Relational & NoSQL store
- Unstructured document service based upon OASIS CMIS standard
- ACID compliance where required
- Data Integration, Data Streaming, Data Synchronisation, Messaging and Federated Access
- Process Integration, Workflow & Business Rules Management
- API Development

Storage and integration requirements all under one roof (on-prem, Cloud, Hybrid)



# Analytics evolution with a modern data platform

- Analytics embedded into applications / workflows
- Real-time view of current & historic transactions
- Predictive & Advanced Analytics
- ✓ Statistical & Mathematical modelling
- ✓ Geospatial Analysis
- ✓ Text Mining & Sentiment Analysis
- Streaming Analytics
- SaaS analytics cloud delivery
- Uncover trends in time series data
- Agile data preparation simplify discovery & data shaping

Analytical requirements all under one roof (on-prem, Cloud, Hybrid)





# Why machine Learning needs a modern data platform.

- Process automation & innovation
- Natural Language Processing Services
  - ✓ Documents
- ✓ Emails

it

- ✓ Social Media
- Image Processing Services
  - ✓ Classification
  - ✓ Feature extraction

Analytical & data requirements all under one roof (on-prem, Cloud, Hybrid)

11



# What will Application Development look like?

- Integration baked in
- Mobile & Web Based IDE
- ✓ iOS, Android, Windows SDK
- ✓ App & Device Management
- UI Themes
- Collaboration & Omni-channel
  - ✓ Development
  - ✓ End user services

- Focus shift from internal admin to policyholder admin
  Development shift from core admin development to policyholder service development
- Modern Standards Java, HTML5, CSS, Javascript, node.js, Python, Ruby, Adobe, Odata ....

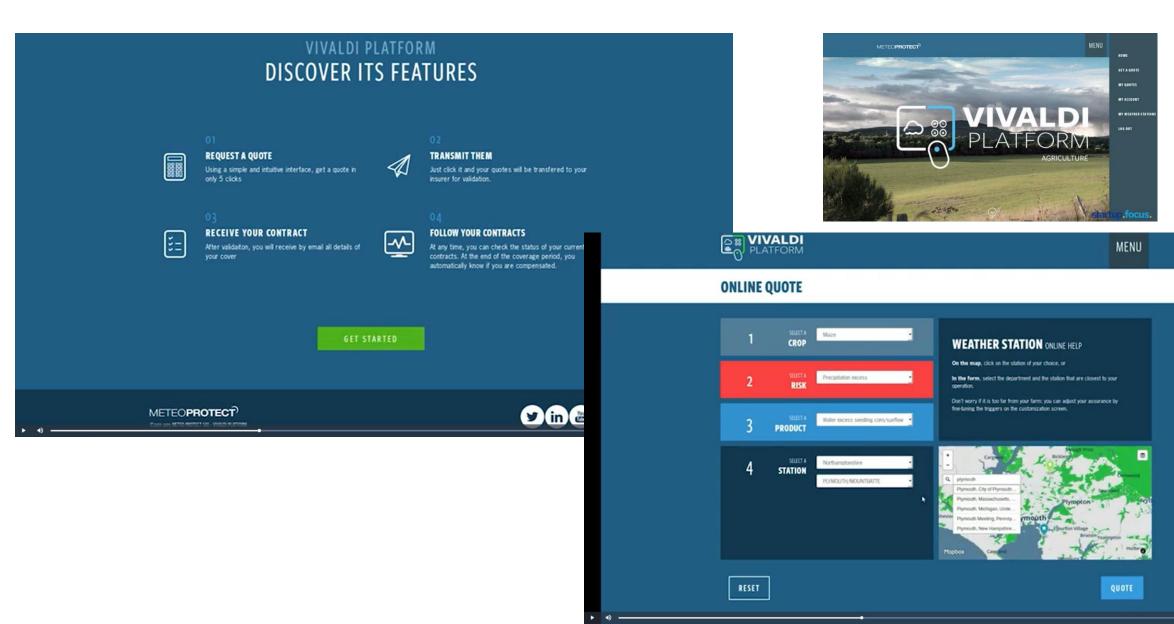
Development requirements all under one roof (on-prem, Cloud, Hybrid)





## Meteoprotect – Agriculture weather protection

#### METEOPROTECT





## The Modern Data Platform - Getting the most from your data



#### David Milburn

Business Development Manager BIG Data & Analytics



David.Milburn@itelligencegroup.co.uk

DavidAMilburn



#### **Bart Patrick**

Director, Insurance EMEA North

Bart.Patrick@SAP.com

Thursday August 10<sup>th</sup> 2017

## Copyright itelligence AG - All rights reserved

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of itelligence AG. The information contained herein may be changed without prior notice.

Some software products marketed by itelligence AG and its distributors contain proprietary software components of other software vendors. All product and service names mentioned and associated logos displayed are the trademarks of their respective companies. Data contained in this document serves informational purposes only. National product specifications may vary.

The information in this document is proprietary to itelligence. This document is a preliminary version and not subject to your license agreement or any other agreement with itelligence. This document contains only intended strategies, developments and product functionalities and is not intended to be binding upon itelligence to any particular course of business, product strategy, and/or development. itelligence assumes no responsibility for errors or omissions in this document. itelligence does not warrant the accuracy or completeness of the information, text, graphics, links, or other items contained within this material. This document is provided without a warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

itelligence shall have no liability for damages of any kind including without limitation direct, special, indirect, or consequential damages that may result from the use of these materials. This limitation shall not apply in cases of intent or gross negligence.

The statutory liability for personal injury and defective products is not affected. itelligence has no control over the information that you may access through the use of hot links contained in these materials and does not endorse your use of third-party Web pages nor provide any warranty whatsoever relating to third-party Web pages.